

PLANETDANCE Policies

- All payments are non-refundable
- Effective the 2018-19 season we have a new late fee policy - any payments received after the 1st (regardless of the day the 1st may fall on) are past due and will automatically be charged a \$5.00 per day late fee. This will be in place September – November. Starting December and thereafter, the fee will increase to \$10.00 per day. Late fees assessed will automatically be charged by the system and are not able to be removed. There are no exceptions to this rule! We recommend you pre pay, call the studio, pay on line or mail in your tuition payment if you know that you will not be in class on a day your tuition is due. Payments are accepted during normal business hours.
- If your tuition becomes more than one month late, your child will be asked to sit out of class until full payment including all late fees has been made. We are not able to accept postdated checks.
- **ABSENCES/ATTENDANCE:** No refunds or deductions will be given for missed classes. If you want your child to progress, good attendance is important. Please arrive at least 15 minutes prior to your class time to allow time to stretch and prepare for class. Arriving late is not only disrespectful to the instructor it also disrupts class. Additionally, you will have missed part of the warm up, making an injury more likely.
- **CANCELLED CLASSES:** When lessons need to be cancelled due to the weather conditions, a message will be recorded on the voicemail. Planetdance will generally follow the Plymouth/Canton Schools for weather closings. Please call the studio at 734-414-0641 after 2:00pm to inquire about classes. These classes will generally NOT be made up.
- **Competitive Students Only:**
 - If your child misses any rehearsals a \$25 charge will be added to your account.
 - If your dancer misses 5 or more ballet classes they must be made up at another class or through a private lesson (this will result in an additional fee)
 - Competitive dancers MUST commit through the end of the season. The end of the season is defined as the last day of Nationals competition or Recital on years when no nationals is scheduled. IF you do not fulfill your commitment you will be liable to pay a fee of \$500 to re-choreograph the routines your child is in. This fee must be paid within 48 hours of you leaving the team. The only exception will be a medical condition which will require written documentation from a doctor. This also must be presented within 48 hours.